

## Frequently Asked Questions about Audit Pro

- ? What is Audit Pro?
  - Audit Pro is an additional product your taxpayer's can add to their return when they file.
- ? What does it do?
  - Audit Pro provides your taxpayer with additional assistance and tax debt relief in the even of an IRS audit.
- ? What are the benefits of this product?
  - Your taxpayer is covered for up to \$6,000 of additional tax, penalties, or interest in the event of an audit, miscalculation on the return, or preparer error.
  - Your taxpayer will have access to tax professionals year-round to help resolve and guide through any IRS or state inquiries.
  - Evaluation and explanation of all IRS or state letters.
  - Assistance with all tax forms.
- ? Who is covered?
  - Any taxpayer that files their tax return with Sun Loan and pays for Audit Pro at the time of filing.
- ? How do you add it?
  - The office can add it when they complete the return in the software. The office will then print the agreement from our website for the taxpayer to sign and place in the taxpayer's file.
- ? How do they pay for it?
  - The cost of Audit Pro is only \$29.95 and is added to the prep fee when the taxpayer files if they add the product to the return.
- ? Why would a taxpayer want this product?
  - Letters from tax authorities can be confusing and overwhelming. If your taxpayer doesn't respond in the correct manner your taxpayer can end up owing money your taxpayer would not have otherwise had to pay. Audit Pro also gives your taxpayer the peace of mind that the return prepared in your office is guaranteed for accuracy.
- ? Can they add it later?
  - Unfortunately, the taxpayer can not choose to add the product after they have filed the return. It must be added to the return prior to filing.
- ? Is it transferrable?
  - Audit Pro only covers the taxpayer (and their spouse if MFJ) on the tax return the product was added to. They can not use the product to cover other individuals or other tax returns.
- ? What is the process if my taxpayer gets audited?
  - If your taxpayer gets audited they would need to bring in their letter when received so we can start the processing their paperwork. Every audit and return is different.